

## **Bright Star K9 Training Contract**

### **PAYMENT & CANCELLATION:**

Payment Policy: A deposit of 50% is due for any board and train package at time of booking, 20% of total price remains refundable upon cancellation. No-call/ no-show appointments forfeit entirety of deposit. Remaining balance is due 100% in full at time of service. Lesson packages are to be paid in full at the beginning of the first lesson in the package. Bright Star K9 abides by a strict no refund or exchange policy in regards to training programs, sessions, or packages that have been completed. Client is solely responsible for contacting Bright Star K9 regarding the scheduling of any and all sessions upon booking of program or package, and no prorated refunds will be granted in the partial completion of a package or program.

If a client cancels any time BEFORE the start date of a training program, session, or package, please note that only 50% of the payment received will be refunded. A client's initial commitment to a program makes an opening unavailable, forcing us to turn down other dogs and handlers who may need urgent help. We thank our clients for their understanding and consideration in this matter.

### **PHOTO/VIDEO RELEASE:**

I hereby assign and grant to Bright Star K9 the right and permission to create, use, reproduce, distribute, and publish any photograph(s), film(s), videotape(s), audio and video recording(s), electronic representation(s) and/or sound recording(s) of me and/or my dog(s) at any time during the training and/or boarding of my dog(s) by Bright Star K9, and I hereby release Bright Star K9 from any and all liability resulting from such use, reproduction, distribution, and publication.

I hereby authorize the reproduction, sale, distribution, copyright, exhibit, broadcast, and/or electronic storage of any and all such photograph(s), film(s), videotape(s), audio and video recording(s), electronic representation(s) and/or sound recording(s) without limitation at the discretion of Bright Star K9 and I specifically waive any right to any compensation I may have for any of the foregoing.

### **LIABILITY WIAVER/GENERAL POLICY:**

Bright Star K9 will endeavor to create a safe environment for the training and boarding care of the dog(s) identified above (the "Dog"), and to offer only sound, safe, and responsible training, care, and post-boarding training instructions. Owner agrees,

however, that all animals may exhibit unpredictable behaviors and that Bright Star K9 will not be liable for the actions of the Dog that are outside of the control of Bright Star K9. Owner agrees that the recommendation by Bright Star K9 of any product or service is not a guarantee of performance or Owner's satisfaction with that product or service.

Owner understands that in the case of a medical emergency, the Dog will be transported to the Colorado State University Veterinary Teaching Hospital for treatment as needed.

Bright Star K9 agrees to indemnify and hold Owner harmless from and against any claims of injury, expense, costs, loss or damages caused by the gross negligence or willful misconduct of Bright Star K9 while the Dog is in the sole custody, care and control of Bright Star K9. Owner acknowledges that Bright Star K9 has no control over the Dog when the Dog is not in the exclusive custody, care and control of Bright Star K9, and Owner agrees to indemnify and hold Bright Star K9 harmless from and against any and all claims of injury, expense, costs, loss or damages caused by the actions of the Dog when the Dog is not the sole custody, care and control of Bright Star K9.

Owner acknowledges and agrees that owning any animal, including the Dog, has inherent risks, including but not limited to the risk of dog bites to Owner or others. Owner fully understands the tools and techniques that are used to train and modify the behavior of the Dog and agrees to the use, at the sole discretion of Bright Star K9. Of these tools and techniques which may include food, prong collar, bark collar, remote training collar, pet convincer, slip lead, harness, gentle leader, and muzzles where necessary or appropriate.

#### **STATEMENT OF OWNER COMPLIANCE & TRAINING GUARANTEE:**

Owner understands that there are many components that go into creating a healthy, emotionally sound, obedient, balanced dog. Owner understands that a successful dog training program depends on a combination of learned skills on the part of both the Owner and the Dog. Owner understands that the Dog's behavior is not static, that the Dog will NOT continue to perform even trained behaviors without ongoing practice. Especially in cases involving any type of aggression, Owner understands the Dog is never considered "cured", but rather the behavior modified, made manageable, and the risk mitigated. Owner agrees to comply 100% with the following Bright Star K9 requirements for the life of the Dog: implement the protocols and practices with the Dog, which are demonstrated in transfer sessions. Make obedience a way of life for the Dog. Practice ALL commands with the Dog anywhere, everywhere, anytime. Bright Star K9 trains the Dog and Owner how to properly respond to and operate the specified e-collar,

or any training tool the Owner was not previously using with the Dog. Owner agrees the Dog's behavior is ultimately Owner's responsibility. Owner understands that transfer session(s) IDEALLY take place within ONE MONTH after the completion of a Board and Train Program. This ensures that newly learned behaviors, social skills, and commands translate successfully to the dog's home environment. Scheduling of transfer sessions are the Owner's responsibility.

**PHYSICAL ACTIVITY AGREEMENT:**

Your dog will be staying in the trainer's home or at a working facility, playing with dogs, running in the grass and dirt, and there is the very likely possibility of a bump, bruise, or scratch here and there. We do everything in our power to maintain a high standard of safety and cleanliness, mitigating risk at the facility, and wherever the dogs are in our care. However, as Owner, you acknowledge and understand that there are certain risks involved in pet training, boarding, and care. You release, indemnify, and agree to hold Bright Star K9 harmless from any and all manner of damages, claims, loss, liabilities, costs or expenses, causes of actions or suits, whatsoever in law or equity, (including, without limitation, attorney's fees and related costs) arising out of or related to the services provided by Bright Star K9.

Pet's name: \_\_\_\_\_ Breed: \_\_\_\_\_ Age: \_\_\_\_\_

Owner's name: \_\_\_\_\_ Co-owner's name: \_\_\_\_\_

Primary phone number: \_\_\_\_\_ Veterinarian: \_\_\_\_\_

Emergency contact (name/number): \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_